Joe Ferguson, PhD

Clinical Psychologist, CA License #22260, NM License #1401

PROFESSIONAL SERVICES AGREEMENT & INFORMED CONSENT

Welcome to my personal counseling practice. This document contains important information about my professional services and business policies. Please read it carefully and note any questions you might have so that we can discuss them at our next meeting. This document constitutes both a personal understanding and a legally binding agreement.

Our first few sessions will involve an exploration of your unique situation, resources, challenges and opportunities. By then, I will be able to offer you a good idea of what our work together is likely to entail, and you will have had a chance to get a feel for me as well. If you have questions about me or my practice, we should discuss them as they arise. If you are not comfortable working with me for any reason at all, no offense will be taken. Chemistry is important. Most of the situations I work through with my clients are resolved over single-digit weeks or months, and some of my clients return periodically to follow up or address other issues as they arise. I will bring a wide range of academic, clinical, business and personal experience to our discussions, and I will be as helpful as I can, but I take no responsibility for the results of our work together. That is up to you.

There should be no surprises on your monthly invoice from me. Depending upon the scope of the issues we address, we will probably start with a psychological test (MCMI-IV) and an extended interview that I will videotape and review in depth before we meet again. This process provides a basis on which we can quickly come to a clear, common understanding of your situation and our objectives in working together. If we conduct this initial assessment, you will be charged \$975 for the extended interview session, the MCMI-IV license fee and my time for review and analysis of this material. In the case of couples counseling, I may complete this process for each partner separately.

After the initial assessment and feedback session, we will schedule additional meetings as needed. My regular session fee is \$225, and sessions typically last about 70 minutes, as I have found that this duration allows for a fulfilling conversation. If a session exceeds 90 minutes, you may be charged for two sessions. I do not conduct custody evaluations or forensic work; however, if you request my involvement in a legal proceeding or mediation, I will bill this time at the rate of \$225 per hour, including travel and waiting time at court or other locations. For clients in New Mexico, I must add a state Gross Receipts Tax of 8.1875% to all my services. There is no tax on psychological services for televideo consultations outside of New Mexico.

INSURANCE REIMBURSEMENT

I do not accept insurance or belong to any preferred provider networks, although I can provide you with what is known as a "superbill" that you can submit to your insurance company if your program covers the services I provide. This will require a formal clinical diagnosis, which I do not regard as helpful or necessary for most of my clients, and I make no guarantee that my services will be covered by your insurance or at what rate you might be reimbursed. I will provide you with reasonable assistance in receiving the benefits to which you believe you are entitled, but you are responsible for the timely payment of my fees and for the management of your own insurance claims.

CONTACTING ME

I am not always immediately available by phone, email, or text messaging, although I check all of these regularly during business hours. My voicemail, email, and text messaging are confidential and accessible only to me, so feel free to leave me an informative message. I will make every effort to return your call on the same day you make it. If you are difficult to reach, please give me some times when you will be available. If you are unable to reach me in an emergency, go to a hospital emergency room or dial 911.

PROFESSIONAL RECORDS

New Mexico and California law require that I keep records regarding certain aspects of our work together, and I may record notes or other information that goes beyond these requirements. I regard these records and all of our interactions as strictly private, confidential and privileged, although there are certain circumstances in which I may be required to disclose confidential information without your consent (see **CONFIDENTIALITY** below). You are entitled to receive a copy of your records at any time. Note that even if you are paying for your son's or daughter's consultation, you will not have access to their records or to other information about our work together without their consent (see **MINORS** below). Note that I routinely record videos of our sessions together, and I used Al-assisted transcription and analysis in my case formulations. I have taken appropriate steps to ensure that these records remain secure and confidential, but if you would like me to refrain from recording our sessions or using Al, just let me know, and I will honor those requests.

MINORS

If you are under eighteen years of age, please be aware that New Mexico, California and Federal law may provide your parents the right to examine your treatment records under certain circumstances. New Mexico and California law permit me to deny your parents or guardians access to your records if I feel that is in your best interest. I will generally take this position unless I have your permission to discuss something specific with your parents or another third party. If I feel there is a high risk that you will seriously harm yourself or someone else in the near future, I will notify your parents or appropriate authorities of my concern. Before giving them any information at all, I will discuss the matter with you if possible and do my best to reach an agreement with you on how to proceed.

CONFIDENTIALITY

Confidentiality is the foundation of effective personal counseling and psychotherapy. The privacy of all communications between a client and a psychologist is protected by law and by professional ethics. I will generally release information about our work to others only with your explicit permission, although there are a few exceptions. In most legal proceedings I can refuse to provide any information about our work together, and this is the position that I will take unless I have your explicit instructions to do otherwise. In certain proceedings, such as those involving child custody or those in which your emotional condition is an important issue, a judge may order my testimony if he or she determines that the issues demand it. I might or might not comply with such an order, depending upon the circumstances.

There are some situations in which I am legally obligated to take action to protect others from harm, even if I have to reveal some confidential information. If I believe that a minor, an elderly person, or a disabled person is being abused I may be required to file a report with an appropriate government agency. If I believe that a client is threatening serious bodily harm to another person in the immediate future I am required to take protective actions. These actions may include notifying the potential victim, contacting the police, or seeking involuntary hospitalization for the client. If the client threatens to harm him or herself, I may be obligated to seek involuntary hospitalization or to contact family members or others who can provide protection. These situations are extremely rare and if a similar situation occurs during our work together I will make every effort to discuss it with you before taking any action.

I periodically consult with other professionals about various issues related to our clients. In consultation we make every effort to avoid revealing the identities of our clients, and my colleagues are legally bound to maintain the confidentiality of any information that I share with them. If you would prefer that I not consult regarding our work together, I will be happy to respect that. Otherwise I will not necessarily tell you about such professional consultations unless I feel that it is important to our work.

In couples counseling and other situations where I am working directly with multiple family members or third parties there are practical limitations to confidentiality, which I will discuss with you should circumstances warrant. It is important that we discuss any questions or concerns that you may have at our next meeting. On request, I will be happy to provide you with relevant sections or summaries of the New Mexico, California and Federal laws that deal with these issues. My HIPAA Notice of Privacy Practices provides a more formal and detailed privacy statement than this agreement.

Your signature below to abide by its terms.	•	ave read the	information	in this	document a	nd agree

Client Signature Date Signed

Client Name (Print)